

# NORTHAM TOWN COUNCIL RECRUITMENT POLICY

Adopted by Northam Town Council on 22<sup>nd</sup> October 2025.

	Name	Signature
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## NORTHAM TOWN COUNCIL – RECRUITMENT POLICY

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V0.1	No data held		
V0.2		Current Policy	
V0.3	25 <sup>th</sup> Sept 2025	Reviewed and updated	Town Clerk
V0.4	8 <sup>th</sup> October 2025	Amendments made at Review Committee 2nd October 2025	Town Clerk

# **NORTHAM TOWN COUNCIL – RECRUITMENT POLICY**

## **1. INTRODUCTION**

1.1 This policy sets out the procedure to ensure there is compliance with legislation and continuity of procedures in the recruitment of staff at Northam Town Council.

1.2 The recruitment process is entirely managed by the Town Council and this policy will ensure that a fair and equitable process is carried out, which conforms to the Council's equal opportunities standards and practice.

1.3 Northam Town Council is committed to delivering high quality services. The effectiveness of these services depends upon the quality of people the Council employs.

## **2. POLICY STATEMENT**

### **AIM**

2.1 To recruit the most suitable candidate for a vacant post on the basis of their skills, experience and knowledge as set out in the person specification. No person seeking employment with the Council will be treated less favourably than any other person or group because of any protected characteristic<sup>1</sup>, including their:

- Age
- Disability
- Race
- Religion or belief
- Gender reassignment
- Gender
- Sexual orientation
- Marriage and Civil Partnership
- Pregnancy and Maternity

2.2 Every appointment of a person to a paid office of employment with a local authority of any kind “shall be made on merit.”<sup>2</sup> For this to be achieved it is recognised and accepted that the Council's recruitment process must be carried out fairly and be seen to be so, both within the Council and throughout the community served by the Council.

### **EMPLOYMENT OPPORTUNITIES**

2.3 The process of appointing a person to a post within the Council's workforce, be it a permanent, temporary, part-time, job share, casual, sessional or voluntary position, is subject to the Council meeting its statutory obligations as well as fulfilling the Council's commitment to equal opportunities.

2.4 Council employment opportunities can emerge as a result of a number of circumstances, for example:

- new posts being created

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<sup>1</sup> [As defined by the Equality Act, 2010](#)

<sup>2</sup> [Local Government and Housing Act, s7](#)

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- employees leaving existing posts
- restructuring/redesigning departments and posts
- additional posts created to meet fluctuations in service delivery or to cover initiatives and projects
- secondments
- temporary posts covering periods of absence
- providing career pathways in appropriate areas and to encourage young people into the workforce

2.5 When such circumstances occur the Council must ensure its compliance with the Employment Rights Act (1996),<sup>3</sup> the emerging Employment Rights Bill (2025)<sup>4</sup> and associated legislation whereby, for instance, unlawful or unnecessary redundancies of existing employees does not take place. Several considerations need take place to ensure that the Council conforms to statute.

2.6 The Council recognises that there may be times where secondment or other differing arrangements may be appropriate, for example career development purposes, hard to fill posts etc.

2.7 Under s.116 of the Local Government Act 1972, candidates are disqualified from appointment if he or she has been a Councillor at this authority within the previous 12 months.

### **3. RECRUITING TO VACANCIES**

3.1 Vacancies cannot be advertised without the relevant authorisation from the Town Clerk (within existing structure) or the Finance and HR Committee (new roles or changes to the existing structure).

3.2 Redeployees<sup>5</sup> will be considered for jobs prior to release for general advertising.

3.3 All vacancies may be advertised internally prior to or, as well as externally.

### **4. PERSON SPECIFICATIONS AND JOB DESCRIPTIONS**

4.1 In every case, when a vacancy is to be filled an appropriate person specification and job description will first be drawn up. Where these are already in existence, they will be reviewed and, where necessary, updated by the relevant committee.

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<sup>3</sup> Employment Rights Act 1996, s1(2), as amended by The Employment Rights (Employment Particulars and Paid Annual Leave) (Amendment) Regulations 2018 (S.I. 2018/1378)

<sup>4</sup> Awaiting Royal ascent

<sup>5</sup> employees who have been formally notified that their current role is at risk of redundancy or is no longer available due to organisational changes, medical reasons, or funding issues, and are therefore being offered a chance to move to a different, suitable alternative position within the same organisation.

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4.2 Where the post is new or has not been evaluated for twelve months, the revised job description and person specification may be evaluated by the Council’s external Human Resources provider to ensure the salary scale is appropriate.

### **5. PUBLICITY**

5.1 All posts classified as “vacant for recruitment” will be filled by the most appropriate method. This will include one or more of the following ways:

- Advertising on the Council’s website
- Posting on the Council’s noticeboard(s)
- Press and other media where appropriate
- Using external agencies where appropriate.

5.2 All advertisements for posts should be in the Council’s standard style and be approved by the Town Clerk, in the case of new posts advertisements should be approved by the Town Clerk and Chair of the relevant committee.

5.3 All recruitment publicity must positively encourage applications from all suitably skilled, experienced and qualified people and attempt to demonstrate that the Council offers opportunities at all levels to all people. There must be no bias as to gender, race, disability, sexuality, gender re-assignment, pregnancy and maternity, religious belief or age. Jobs should be described in such a way that no person with the necessary skills and experience will be deterred from applying.

### **6. RECRUITMENT QUALITY STANDARD**

6.1 It is vital that the Council promotes its image as a good employer and deals with applicants promptly. If candidates have a disability and are invited to interview, facilities such as lip speakers, signers, and other assistance will be sought wherever possible. The timescales for all stages of the recruitment process which should be met are as follows:

- We aim to select and inform the preferred candidate within 21 days of the closing date.
- We will shortlist suitable candidates for interview within 3 working days of the closing date.
- We aim to give short listed candidates at least 3 working days notice of any interview and/or publish the interview date in the advert.
- We will inform the preferred candidate following an interview within 5 working days.
- We will normally inform unsuccessful interviewees within 5 working days of an interview.
- We will offer the opportunity for all candidates to receive feedback on their interview performance.

### **7. APPLICATIONS**

7.1 All applications must be made using the Town Council's job application form rather than by submission of a Curriculum Vitae (C.V.) to ensure that all candidates have equal opportunity to present the same information in the same format.

### **8. SHORTLISTING**

8.1 Only those skills, experience and qualification requirements, which are necessary for the post, are to be established and used as criteria for selection. All relevant experience should be considered, not just that attained over periods of time in paid employment.

8.2 All applications must be given equal consideration and ability or non-ability demonstrated through the recruitment process to do the work required in accordance with the job and person specification.

8.3 Shortlisting panels will be agreed for each round of recruitment but would normally be the Town Clerk, the Mayor and Chair of relevant committee. The same group will normally form the interview panel.

8.4 Short-listing decisions must be based on the information contained in the application submitted. The criteria for initial selection and other relevant available information must be consistently applied to all candidates, using matrix scoring, to assess applications against person specifications. The matrices are to be retained as evidence of how shortlisting decisions were made.

### **9. INTERVIEWS**

9.1 Interviews should be conducted by a competent group and that Each interview panel should comprises a minimum of three people (see 8.3).

9.2 Where an employee or Member is related to, involved in a personal relationship with or is closely known to the candidate outside of work then that employee/Member should not take part in either the shortlisting or interview process.

9.3 The Council supports the use of competency-based interviewing. All questions posed during interview must be relevant to the criteria in the person specification and to the post to which recruitment is being made. All questions should be put to each candidate in the same order. The interview panel should not make assumptions about a person's willingness or ability to meet certain requirements and should ensure in asking any questions that no discrimination occurs.

9.4 As with shortlisting, it is highly recommended that notes of interviews be retained as clear evidence as to how recruitment decisions have been made as described in the Council's Document Retention Policy.

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9.5 Feedback on all candidates' applications and interviews must be offered and given where requested. If requested, reasons for rejection should be given to the candidate. The reasons for rejection must be recorded at the time the decision was made.

### **10. DISABLED APPLICANTS (DISABILITY CONFIDENT EMPLOYMENT)<sup>6</sup>**

10.1 The Council operates a guaranteed interview scheme and all applicants with disability as defined under the Equality Act 2010 (as amended) who advise the Council at their time of their application who meet the essential criteria of the post must be offered an interview.

10.2 Disabled candidates may request a reasonable adjustment, either at the application, interview or testing stage of the process, or an adaptation to the job role or workplace. All requests must be considered and, where found to be reasonable, applied. Advice will be available from the Council's external Human Resources advisor or the Town Clerk.

### **11. SELECTION TESTING**

11.1 Selection testing will only be included in the recruitment processes where it can be shown to be justified by the duties and accountabilities of the post and the criteria set out in the person specification.

11.2 The outcomes of such tests will be maintained on a confidential basis to the Council and only used as part of the recruitment process.

### **12. RECORDS AND MONITORING OF RECRUITMENT**

12.1 All documentation relating to the recruitment and selection process, including questions asked, method of scoring, agreed criteria, notes of interview and reasons for rejection must be retained as described in the Council's Document Retention Policy. All such records to be treated as confidential in accordance with the Council's Data Protection Policy.

### **13. TERMS AND CONDITIONS OF APPOINTMENT**

13.1 Once the interview panel has made a recruitment decision, the preferred candidate can be advised of the decision subject to certain conditions being met, as follows:

- Immigration status
- References suitable to the Council
- Verified qualifications where applicable
- Where applicable, Criminal Record Bureau check (see Safeguarding Policy)

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<sup>6</sup> <https://www.gov.uk/government/collections/disability-confident-campaign>

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13.2 To ensure consistency, fairness and to protect the council from equal pay claims, any salary offered will normally be at the base of the grade of the job, unless agreed otherwise by the Interview Panel, in discussion with the Town Clerk (if not a member of the panel). The reasons for any deviation should be recorded.

13.3 Care must be taken when making any verbal or written offers of employment to ensure that the terms and conditions attached to it are accurately presented. It is also important that any discussions during or after the interview cannot be misinterpreted by an applicant as offers of employment.

13.4 Under no circumstances can an unconditional offer of employment be made.

13.5 Offer paperwork may only be issued by the post's line manager or the Town Clerk. Any offer of employment must be authorised by the Town Clerk.

13.6 Advice should be sought from the Council's external Human Resources provider before any offer of employment is withdrawn.

### **14. RECRUITMENT COMPLAINTS**

14.1 Existing employees who wish to complain about the Council's recruitment procedures should raise the matter under the Council's Grievance Procedure.

14.2 External applicants for posts or other affected individuals or groups should raise any issues related to recruitment under the Council's Complaints Procedure.

### **15. MEMBER INVOLVEMENT**

15.1 Elected Members will be responsible for recruitment of the Town Clerk. Elected members may be involved in the recruitment and succession planning for other senior members of staff.

### **16. POLICY REVIEW**

16.1 This policy and resultant procedures will be monitored and reviewed at least every three years.